



Stephen Burke, CISM Founder & CEO

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## **Human Error**



## 95% the Root Cause of Cyber Incidents







## Ransomware



### Chimera® Ransomware



You are victim of the Chimera® malware. Your private files are encrypted and can not be restored without a special key file.

Maybe some programs no longer function properly!

Please transfer Bitcoins to the the following address to get your unique key file.

Address: 1HqoNfpAJFMy9E36DBSk1ktPQ9o9fn2RxX

Amount: 0,93945085 Bitcoins

For the decryption programm and additional informations, please visit:

https://mega.nz/ChimeraDecrypter

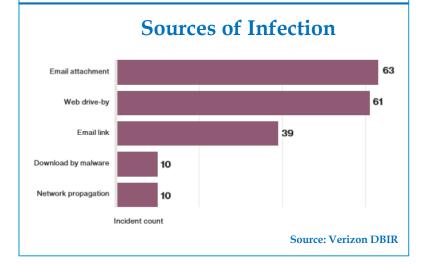
If you don't pay your private data, which include pictures and videos will be published on the internet in relation on your name.

Take advantage of our affiliate-program!

More information in the source code of this file.

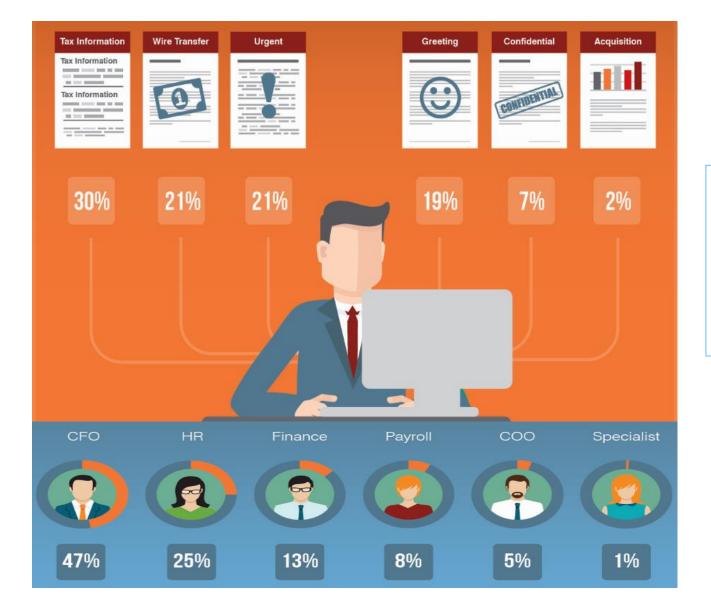
#### **Statistics**

- 68% Phishing
- \$1.2+ Billion in ransom
- 72 Hours to Pay (average) (Will be honoured)
- Personal \$500-700
- Business \$000's



# **CEO Fraud**





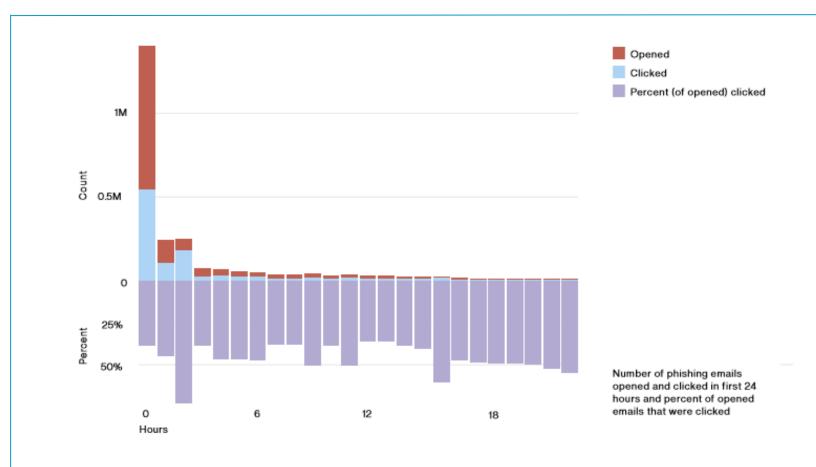
#### Since 2013

- 17,000+ Companies Affected
- \$3.1 Billion in Fraud

Source: FBI, Proofpoint







#### **Key Findings**

- 30% of all emails opened (+6% on 2014)
- Median Time 1 minute 40 secs
- 13% then clicked (+1% on 2014)
- Median Time- 3 minutes 45 secs
- 9-10 AM Best Time on a Tuesday

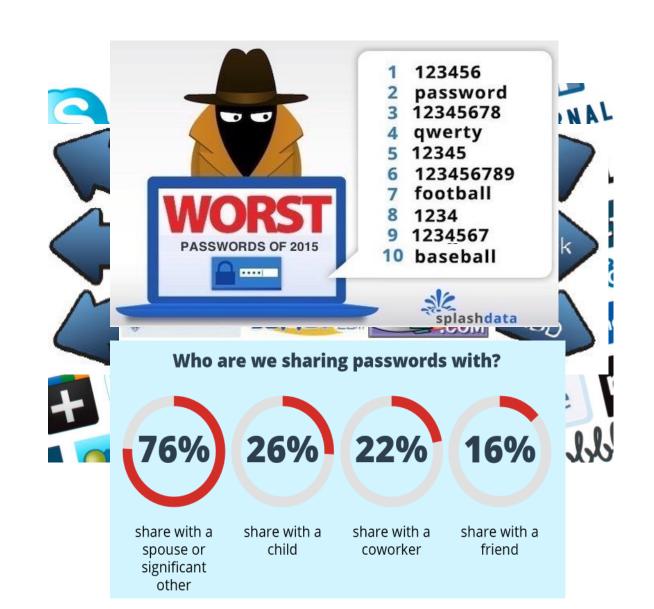
Source: Verizon DBIR 2016, 8M test emails

# Risky User Behaviour



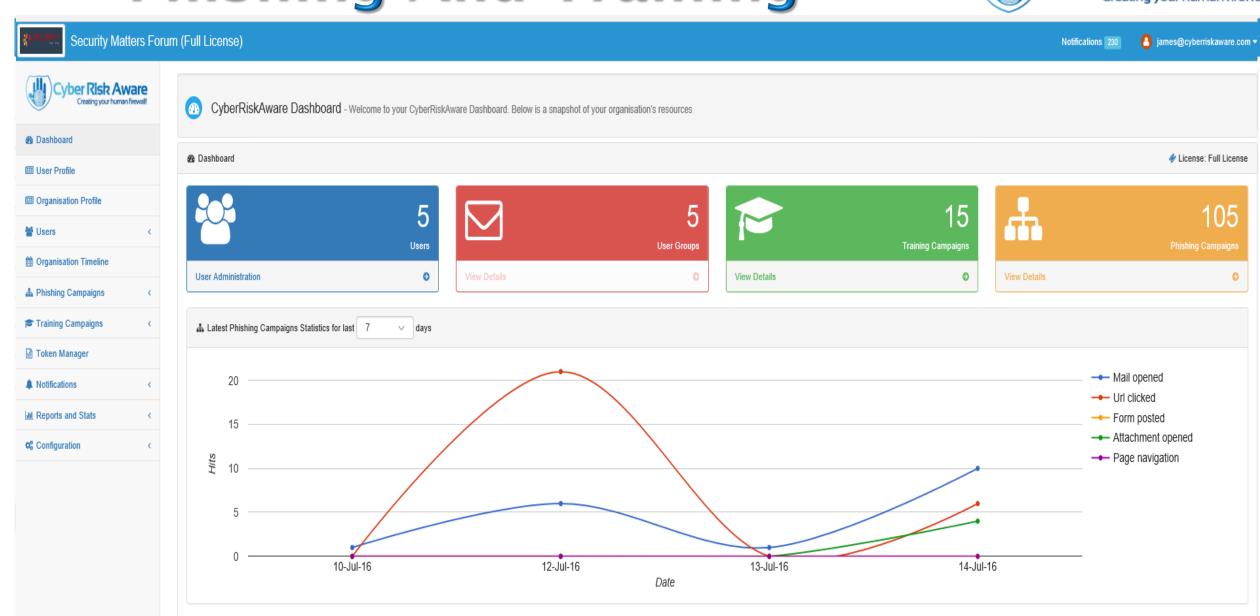
- Weak Password Security
- Poor Data Protection

- Social Media
- Downloading Free Software



# **Phishing And Training**





# **Unified Security Education Platform**



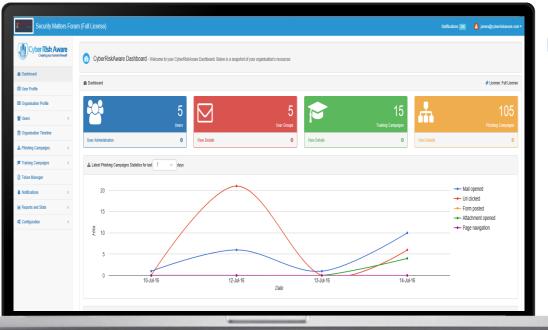












**Data Protection** 







# Human Firewall Tips



- Run Regular Mock Phishing and Training Campaigns
- Track Results to <u>Measure Awareness</u> and <u>Benchmark</u> against Peers
- Interactive Training Content Max 10 minutes in duration
- Deliver **Instant** Education to Detected Risky Behaviour
- Outsource to a 3<sup>rd</sup> party who are trained educators and security experts



# THANK YOU



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**MEDIAN** cost of a Single Phishing attack is

\$136,000

(Based on lost productivity of 10,000 users and a data breach of between 100,000 to 1,000,000 records)

90%

likelihood that a single phish will cost \$8,000+

Business Impact of a **Single Phish** by Industry:

•	Professional, Scientific & Tech	- \$ 196k
•	<b>Information Industries</b>	- \$ 171k
•	Entertainment	- \$ 140k
•	Healthcare	- \$ 139k
•	Financial Services & Insurance	- \$ 137k
•	Retail	- \$ 128k
•	Energy	-\$ 98k
•	Manufacturing	-\$ 89k
•	Education	-\$ 70k

(Based primarily on the difference in click rates and relative likelihood of a data breach)

Source: Aberdeen Group